

**A message from the Vice Chancellor and the NSU President:**

**The Student Charter** describes the partnership between the University, NSU and students. It is not a list of rules; it is a general statement of the responsibilities and expectations that form the foundation of our partnership. It is only by working together as partners that we can create and sustain the learning community that is at the heart of Newman's endeavour. We commend the Charter to you.

## **The University will provide:**

- A curriculum that meets students' needs.
- Each student with an Academic Personal Tutor who will provide guidance and support throughout the duration of your studies at Newman University.
- High quality resources and appropriate support to enhance students' learning and personal development.
- Clear feedback, deadlines and objectives for all assignments, assessments and examinations.
- Regular opportunities for students to provide feedback on their University experience which shall be utilised to enhance student experience.
- Access to welfare services, alongside financial, academic, accommodation, and career advice.
- Appropriate information on policies, fees, and regulations.
- A culture of respect in which students of all cultures and backgrounds can flourish.
- Timely information on course costs, deadlines, timetables, course structure, policies and procedures, and any changes that may impact upon students' academic and personal experience.

## **Students will:**

- Show honesty and integrity in all matters, but especially in relation to their academic work.
- Take responsibility for their learning and take advantage of resources and facilities available.
- Seek out appropriate support if necessary.
- Treat all members of the University with dignity and respect.
- Familiarise themselves with the University's regulations.
- Take all opportunities to give feedback about their University experience through the Course Representation System, National Student Survey, Mid-Module Feedback, and End of Module Feedback.
- Take advantage of opportunities provided by the University and the University's Students' Union.

## **The Students' Union will:**

- Give priority to the student experience and personal development.
- Represent students' interests and views in the wider sphere of Higher Education.
- Offer a variety of recreational and extra-curricular activities, societies and events.
- Actively support and encourage student participation in their student representation system.
- Provide advice and assistance to students during formal procedures.
- Hold fair elections for SU representatives.
- Help prepare students for life after University.

## **The University will provide students with:**

- Timely information on matters affecting your study, including changes to policies and regulations; timetables and any rescheduling of classes; and changes to course content.
- Clear deadlines and timeframes for feedback on submitted work.
- A course handbook detailing assessment criteria, contact hours, teaching and delivery methods, examinations, academic guidance and support, appeals and complaints procedures, and professional requirements (if appropriate).
- Course and accommodation costs, payment options, payment deadlines and potential additional costs.

## **Further Information:**

### **Newman Students' Union:**

Website: <http://www.newmansu.org/>

### **Newman University Policies and Procedures:**

*Further information on the University's policies and procedures.*

SharePoint: <https://sharepoint.newman.ac.uk/supp/poli/SitePages/Student%20Policies.aspx>

## **Other Contacts and Support:**

### **Student Support:**

*Provision of academic, study, wellbeing, and emotional support.*

SharePoint: <https://sharepoint.newman.ac.uk/supp/stusupport/default.aspx?1>


Newman University Website: <http://www.newman.ac.uk/student-support/879>

Email: [studentsupport@newman.ac.uk](mailto:studentsupport@newman.ac.uk)

### **Student Advice Clinic:**

*Advice on complaints, appeals, disciplinary, and academic misconduct.*

Email: [su-advice@newman.ac.uk](mailto:su-advice@newman.ac.uk)

  
Vice Chancellor

  
NSU President

